



Operatunity Travel Club Limited: PO Box 74316, Market Rd, Auckland 1543, New Zealand
 Phone Auckland: (09) 522 0424 Toll Free: 0508 266 237 (0508 Concerts) Fax: (09) 523 0211
 Email: travel@operatunity.co.nz Website: www.operatunity.co.nz

NAME OF TOUR: _____ DATE: _____

TRAVEL INFORMATION

TRAVELLER'S NAMES (in block capitals please):

1. _____
2. _____

TRAVELLER'S PREFERRED NAMES (for name badges):

1. _____
2. _____

ADDRESS FOR CORRESPONDENCE

(in block capitals please)

 _____ Postcode: _____

Telephone: _____

Mobile: _____

Fax Number: _____

Email: _____

FURTHER INFORMATION OR SPECIAL REQUESTS

I wish to book a standard twin share package

I wish to book business class

I wish to book a single supplement package

I intend to be with tour party for full trip or Land only

Airport wheelchair request (please circle) Yes / No

Dietary requests for flight: _____

Other: _____

OPERATUNITY HISTORY

Have you travelled with us before? (please circle) Yes / No

If so, which trip(s)? _____

Which concert venue do you attend? _____

ROOM CONFIGURATION

Name of traveller you wish to share room with: _____

Room layout required: Twin or Double

Or I wish you to match me up with another traveller to share: Yes / No

AIRLINE INFORMATION

I am a member of _____ Airlines programme My membership no is: _____

I wish you to book me domestic flights to airport for this trip (booking fee will apply).

From: _____ To: _____ Date: _____ Preferred time: _____

Return From: _____ To: _____ Date: _____ Preferred time: _____

I require accommodation overnight at _____ to meet up with the tour the next day

I require accommodation overnight at end of tour: _____

PASSPORT DETAILS (essential for airlines and in case of emergency on tour)

Title	Surname	First Names	Nationality
1.			
2.			

Date of Birth (DD/MM/YY)	Place of Birth	Passport Number	Place of Issue	Date of Issue (DD/MM/YY)	Date of Expiry (DD/MM/YY)
1.					
2.					

YOUR NEXT OF KIN (or contact in case of emergency)

Name: _____
 Address: _____

 Telephone (Home): _____
 Telephone (Work): _____
 Mobile: _____
 Relationship: _____

TRAVELLER'S INSURANCE

On all Operatunity trips it is compulsory to have travel insurance.
 Please send a Mike Henry insurance application form. (please circle): Yes / No
 Or do you wish to arrange your own insurance? (please circle): Yes / No
 If you have your own insurance please provide details:
 Provider: _____
 Policy Number: _____
PLEASE NOTE: A minimum level of fitness is required to participate in our tours. Please contact us if you wish to discuss this further.

PAYMENT DETAILS (please complete and sign this form in the appropriate section below)**EITHER DEPOSITS** (deposits are per person)

\$ _____

OR FULL PAYMENT (full payment is required if you are booking within eight weeks of departure)

\$ _____

BY CHEQUE (please write the trip name you are booking for on the back of your cheques)

I enclose a cheque payable to Operatunity Travel Club Ltd

\$ _____

BY CREDIT CARD

I wish to pay by: Visa Mastercard

Card No: ____ / ____ / ____ / ____

Expiry Date ____ / ____

Please charge my account.

Signature _____

TOTAL \$ _____

I HAVE READ AND AGREE TO THE BOOKING CONDITIONS ON BEHALF OF ALL LISTED ON THIS FORM.

Signature: _____ Date: _____



Terms & Conditions of Booking & Travel

The purchase of any travel services offered by Operatunity Travel Club Limited (hereafter called The Company) constitutes a contractual arrangement between you (hereafter called the Guest) and The Company and represents your acceptance of the terms and conditions set out herein. Please ensure that you read carefully and understand these Terms and Conditions prior to booking. Acceptance, the completion of a booking form and/or payment of deposit constitutes acceptance of these terms and conditions in full.

- Prices are correct at time of publication but are subject to change without notice. If cost factors dictate the need for fare increases, The Company may do so at any time prior to departure. Guests may cancel (without paying a cancellation fee) rather than accept fare increases. This right does not apply to fuel surcharges or increases in taxes or other surcharges or supplier increases, The Company reserves the right to impose or pass through fuel surcharges, security surcharges or similar incidental surcharges that may be imposed.
- Prices are per person from Auckland in economy class and are subject to availability. Any transfers to and from Auckland International Airport or accommodation required prior or after the trip are at the cost and responsibility of the guest. The Company are able to facilitate such transfers or accommodation but only upon request and at an additional quoted charge.
- Minimum/maximum numbers, each trip will have a limit to the number of guests on a trip. Acceptance of a booking and acceptance of a deposit does not guarantee a place on the trip nor guarantee that the trip will proceed should the minimum number of guests required not be met or your booking may be cancelled should the maximum number of guests met (this will be handled in strict order of deposits received). In such an event full refund will be made.
- All accommodation is based on twin share. Single supplements are not always available but will be quoted where possible and on request but not guaranteed. Where possible people travelling alone who wish to will be paired up with a person of the same gender however The Company does not guarantee that the person you are paired with will be a match in terms of temperament and such, however every effort will be made to match comparable people.
- Travel documents are only issued approx 2 weeks prior to travel and upon receipt of full payment.
- A deposit is required at the time of booking. Acceptance of the booking form and deposit does not guarantee a position on the trip. Final and supplementary payments will be required in terms of the brochure relevant to the trip booked. Should a deposit or any instalments or final payment not be received then we reserve the right to cancel the booking and cancellation charges may be applied at our discretion.
- Cancellation charges may apply should you wish to cancel your booking as suppliers often require payment prior to our final payment date and we may be unable to change or resell your place. Each case will be treated on an individual basis as to charges applicable and solely at the discretion of The Company. Any matters regarding cancellation charges and Travel Insurance claims are solely between the guest and their relevant insurance provider. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation charges.
- Refunds cannot be made for any unused trip inclusions, airfares, tours, transfers or individual features voluntarily cancelled or omitted by the guest or missed due to illness, injury or other factors.
- Tips, gratuities and miscellaneous charges such as, but not limited to laundry, telephone, mini bar, alcohol, taxi/transport, sightseeing tours, guides, beverages and food or meals (not specified as included), optional excursions or inclusions and insurance are the responsibility of the traveller unless otherwise stated.
- Errors and omissions, The Company reserves the right not to honour any published prices or inclusions that it determines were erroneous due to printing, electronic or clerical error.
- Guests with disabilities, we seek to accommodate the needs of guests with disabilities whenever possible however certain trips may be unsuitable due to walking or limited availability of accommodation with disabled facilities. We have no control over and are not responsible for any denial of services by carriers, hotels, restaurants or other independent suppliers. We must be notified at the time of booking of any special medical, physical or other requirements of guests and in consultation each case will be dealt with individually dependant on guest's requirements and trip limitations.
- Passports/Visas/Immunisations, all guests must have a valid visa and a passport that does not expire at least 6 months beyond their intended stay. The Company is not responsible for inability to travel due to invalid passport or visa or medical requirement grounds.
- Airlines & airfares. If a promotional fare is broken or extended for any reason an additional cost may be incurred. Airfares and flight itineraries are subject to change at any time and are beyond the control of The Company and therefore it is not liable for any costs or losses sustained by such a change. It is the Guests responsibility to be at check in at the required time and to check for last minute flight changes, The Company will try to advise changes where possible but is not responsible for or liable for any costs incurred due to late check in.
- Baggage The Company is not responsible for your baggage, excess baggage charges, cabin baggage or personal effects or documents. Whilst every care is taken by Escorts (and they will assist where possible with your baggage), it is the Guests responsibility to ensure that all possessions are loaded/unloaded from transport or Hotels and that they comply with relevant Countries or carriers regulations.
- Responsibility, The Company will exercise due care in all dealings with travel & arrangements pertaining thereto however it accepts no responsibility for damage to property or person whilst on the trip nor for damage or loss of belongings, documents or personal effects. Situations may arise which in our opinion make it necessary for us to cancel, advance or postpone a departure, change itineraries or make substitutions involving carriers, hotels, restaurants, destinations, modes of transport, inclusions or other travel components. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. The Company reserves the right to accept or reject any person as a trip participant, to expel any participant from the trip, to make changes in the itinerary whenever the company deems it necessary for the comfort, convenience or safety of the participants and to cancel the trip at any time and is not liable for any costs incurred. The trip participant agrees that neither the Company nor its affiliates shall be liable for any damage, loss (including personal injury, death or property loss) or expense occasioned by any act or omission of any supplier providing services, or any insurer or insurance administrator, or of any other person. No person, other than an authorised representative of the Company, by a document in writing, is authorised to vary, add or waive any term or condition in the trip brochure, including any term or provision set forth in these provisions.
- Insurance it is a requirement that all guests have comprehensive health insurance and travel insurance. The Company reserves the right to refuse bookings or travel, even if full payment for the trip has been received, should evidence of insurance not be provided. Upon request The Company is able to arrange insurance for you but does not accept responsibility for such cover, claims pertaining thereto or the provider of such cover.
- Health, your Doctor must approve your travel and the Guest is responsible for any medicines and/or vaccinations required.
- Delays due to weather conditions, late running, carriers cancellation or delay, strike, lock-outs, riots, safety concerns, security reasons or other uncontrollable reason any additional costs incurred for accommodation, meals, loss of income, subsequent onward carriers charges, connections or inconvenience are the responsibility of the guest.
- Holidays and Closures, The Company has no control over local or National holidays or closures of attractions or inclusions for maintenance or any reason whatsoever and no compensation is payable due to the unavailability of such. Where possible alternatives will be offered.
- Photographs or pictures appearing in the trip publicity should be used solely as an indication of facilities or attractions, actual facilities or attractions may vary according to the availability.
- Any additions or alterations made by the traveller to the scheduled itinerary will incur a handling charge, on top of the relevant content charges, details of which will be advised at the time of request.



Operatunity

TRAVEL CLUB LTD

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Thank you very, very much for the wonderful trip. We saw so many fabulous places and did great things together. Your organisation was outstanding and your care for us all, especially the sick and injured, was so, so great. Most of all the way you gave us your company and the way you treated me as a friend was very special to me and made the whole trip fantastic.

Eileen, Canada / Alaska

I just felt I had to write to thank you for what I feel was more care and consideration than anyone could expect from a tour leader. Your empathy and concern for me personally was exceptional and something I'll never forget. What a wonderful tour we had!

For me it was my once in a lifetime experience.

Bev, Canada / Alaska

To all our Operatunity friends, to visit Norfolk Island again after 45 years was great fun, but to return with Operatunity was to raise the experience to a whole new level. Thank you all for the hard work you must have contributed to arranging the programme, we will never forget. What a fantastic group of friends you are to give us so much laughter and enjoyment with the lovely music and fun we all had together.

Brian & Ann, Norfolk Island.

A note of appreciation and sincere thanks for the wonderful trip to Sydney and Melbourne we had. The organisation, choice of accommodation, shows and outings was amazing. Everything was all made so easy for us, but behind the scenes I know there must be a lot of work for you both. Tony and I could definitely be starters for another trip – if we don't run out of money and you don't run out of energy!

Janice, Sydney / Melbourne

Just a note to tell you how much I enjoyed my first trip with Operatunity. I couldn't have had a nicer group for my first trip solo. I was nervous but determined to give it my best shot and was not disappointed. Thank you for the excellent planning and organisation and for being such charming hosts.

Edith, Sydney / Melbourne

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